

STAR COMMUNITYLINK

The Newsletter of the STAR Program

HIV Link is now called STAR Community Link, to reflect the STAR Program's expansion beyond HIV care and its connection to the local and global communities it serves.

The mission of the Special Treatment and Research (STAR) Program is to provide and enhance quality healthcare locally and globally through the integration of treatment, prevention, research, and education.

STAR Health Center Expands Services to Brookdale Hospital Medical Center

On October 22, 2018, the Special Treatment and Research (STAR) Program held a ribbon-cutting ceremony for its new primary care clinic for people living with HIV and AIDS (PLWHA) at Brookdale Hospital Medical Center. The new clinic, **STAR Health Center-Brookdale**, formerly known as the Treatment for Life Center, is a collaborative effort between SUNY Downstate and Brookdale Hospital Medical Center. STAR Health Center-Brookdale offers primary medical care, care coordination services (including home visits), specialized hepatitis C education and counseling, mental health counseling, substance use/harm reduction counseling, and Pre Exposure Prophylaxis (PrEP) for HIV negative partners. Established in 1992, the STAR Program is a multidisciplinary care, clinical education, and research program responding to the combined epidemics of HIV, HCV, and substance use in Central Brooklyn. The STAR Program will continue its mission to achieve health equity and create a culture of continuous improvement, integrity, and respect for patients and employees at the STAR Health Center-Brookdale site.

The STAR Health Center-Brookdale was created in partnership between the two medical centers to provide enhanced clinical training, as well as expanded services such as care coordination, home visits, mental health, and substance use counseling at the STAR Health Center-Brookdale.

The expansion represents one of 3 new grant awards totaling \$7.7 million to expand care coordination, mental health and substance abuse treatment services at the STAR Health Center, its primary care clinic for adults with and at risk for HIV, located at University Hospital of Brooklyn and Brookdale Hospital. The first award of \$3.3 million over 2.5 years is from the Ryan White Part A Care Coordination Program for New York City. This award represents a significant increase in funding that will allow



From left, Damita Owens, Dominick Stanzone, Dr. Jack DeHovitz, Divinah Bailey, Dr. David Rose, NYC Councilmember Alicka Amprey-Samuel, Dr. Mafuzur Rahman, Dr. Wayne Riley

STAR to expand care coordination services to PLWHA to the STAR Health Center-Brookdale site. The Care Coordination Program re-engages PLWHA who are lost-to-follow up into consistent medical care and self-directed health promotion activities. The primary strategy is medical case management, which includes assessment, treatment plan development, and regular plan updates. Patient Navigators are key to the program, providing home visits, appointment accompaniment, ongoing support, education, and directly observed therapy, when needed. "By combining the work and expertise of two medical institutions, the STAR Health Center will be able to bring patient-centered, comprehensive care to a population that we know benefits when their providers work together," said Jack DeHovitz, MD, MPH, MHCDS, and SUNY Distinguished Service Professor who will lead the STAR Health Center-Brookdale. "I am proud to spear-

head this new initiative and look forward to improving the health of those living with HIV."

"Our role of caring for our neighbors is one that we take seriously—we are committed to keeping our community healthy," said SUNY Downstate president Wayne J. Riley, MD, MBA, MPH, MACP. "This is a significant effort in our ongoing partnership with One Brooklyn Health and Brookdale to best serve Brooklyn residents. With the extended grant, we are afforded greater opportunities to expand our services and help more people live longer and healthier lives."

"Brookdale and One Brooklyn Health are excited about strengthening our relationship with SUNY Downstate and other community partners to provide enhanced care to those we serve," said Brookdale Medical Center President and CEO and One Brooklyn Health System Chief Operating Officer Dominick Stanzone.

PROGRAM UPDATES

STAR Health Center clinicians and staff had 8 of 9 submitted abstracts accepted for presentation at the annual National Ryan White Conference on HIV Care and Treatment, which will be held in Oxon Hill, Maryland in December. Over 6,000 submissions were filed with the HIV/AIDS Bureau of HRSA, the conference's sponsor. STAR's abstracts include: 1) Improving Cervical Cancer Screening Rates by the 3 C's: Capacity, Compensation and (Trauma Informed) Care; Poster ID: 12284 (Jameela Yusuff); 2) Use of Motivational Interviewing and Electronic Reminders to Improve Viral Load Suppression at Safety Net HIV Clinic;

Poster ID: 12297 (Tyler Martinson, Morgan Gebhardt, Peggy Noel, Elliot DeHaan, Jameela Yusuff); and 3) Integrating Health Literacy Assessment into HIV Urban Clinic; Poster ID: 12290 (Aldean Morris, Lorraine Sanassi, Magna Robinson, Jessica Yager, Jameela Yusuff). Oral presentations include: 1) Evaluating Barriers and Facilitators of Transition from Adolescent to Adult Care Among HIV Infected Individuals (Jeffrey Birnbaum, Jessica Yager, Magna Robinson); 2) Utilizing Capacity Grant to Minimize Gaps in HIV Care Continuum (Jameela Yusuff, Susan Holman, Ron Calangi); 3) Taking up the Baton: How HIV Patient Navigators Expedite Specialty Referrals to Reduce Health Disparities (Lori Hurley, Vanessa Lauradin); and 4) Identifying Linkage to Care Strategies from Organizational Care Cascade Data at SUNY Downstate Medical Center (Jameela Yusuff).

SAVE THE DATES



4TH ANNUAL WORLD AIDS DAY PROGRAM

Friday, November 30, 2018
12:30pm-2:00pm
Alumni Auditorium
SUNY Downstate

Lunch Reception to follow
Classroom 1A

Survivors' Quilt Display
10:00am-4:00pm, Atrium

The Adolescent Education Program-Teens Helping Each Other (THEO) presents its Annual World AIDS Day Teen Town Hall Event

Are you PrEP'n and Reppin'?

The poster features a large, stylized red ribbon graphic on the left side. The text is arranged in a clear, hierarchical layout. At the top, it identifies the organizing groups: Brooklyn Association of Teen Educators (BATES) and Teens Helping Each Other (THEO). The main event title is 'WORLD AIDS DAY TEEN TOWN HALL' followed by the date '12.5.18' and time '4:30PM-7PM'. The location is 'SUNY Downstate Health Science Building, 395 Lenox Road, Brooklyn, NY 11203'. The poster lists activities: 'Free Food, Free HIV/STI Testing, Performances, and much more!' and encourages participation with 'Voice your opinions and ask questions about your health!'. At the bottom, there is a silhouette of a group of people dancing or celebrating. The entire poster is set against a black background with white and red text and graphics.

Brooklyn Association of Teen Educators
(BATES)
&
Teens Helping Each Other (THEO)
presents
**WORLD AIDS DAY
TEEN TOWN HALL**
12.5.18
4:30PM-7PM
SUNY Downstate Health Science Building
395 Lenox Road
Brooklyn, NY 11203
Free Food, Free HIV/STI Testing,
Performances, and much more!
Voice your opinions and ask
questions about your health!

COME JOIN US!
Register @<https://theworldaidsdayevent2018.eventbrite.com>

FACULTY AND STAFF UPDATES



From left, Dr. Jack DeHovitz, Mark Frederick, Christopher Jimenez

Amanetou Bah, BS was promoted to Medical Case Manager in the Family Focused Health Care Program (FFHCP). Amanetou started working for the STAR Program in May 1998 as a part time patient care aide for the Co-Located Family Program. During that time she assisted clinicians in the primary care clinic, scheduled and followed up on patients' appointments and filed lab results. In June 2000, she was promoted to Research Analyst in STAR's Information Systems Unit, where she performed data entry and medical chart review, and prepared monthly and quarterly reports for funders. She also assisted the midwife with prenatal care in the Family Centered Care Program (FCCP) which is now known as the FFHCP. She returned to school and earned a Bachelor of Science in Community Health Education from York College of CUNY. She is fluent in French, Fulani and Wolof (West African dialects), and conversant in basic Spanish.

Mark Frederick received the STAR Program Employee Recognition Award in October 2018 (see photo above). Mark consistently has a positive attitude and creates a harmonious and productive work environment. He is organized, dedicated and relishes the opportunity to assist other program staff members when needed. Mark's commitment to supporting STAR Program clients in any way possible is perhaps his most impressive attribute. The clients can feel his positive energy, and their respective STAR experiences are enhanced because of this. He demonstrates an authentic interest in promoting STAR Health Center services to the LGBTQ community and brings fresh and new ideas to our outreach efforts.

Jose Iorio was hired as the Community Engagement/Social Media & Marketing Consultant and joined the team in November 2018. Jose is an experienced creative director, TV producer and TV personality and is adept in visual arts, branding, and graphics. He developed his passion early on as a young child and has dedicated his life to the television mainstream entertainment industry. With 14+ years' experience as a senior creative leader,

Jose has extensive expertise on both the client and platform side, delivering award-winning ideas for global corporations and brands.

Jhavon Komegay joined the STAR Program as a Licensed Social Worker in September 2018. She is a recent graduate of Touro College School of Social Work. Jhavon has experience working with patients with neurodevelopmental disabilities, serious and persistent mental illness, and substance use disorders. At the STAR Health Center, she will be providing counseling to HIV+ and seronegative patients through the Supportive Counseling Program.

Sasha Mayers joined the STAR Program in October 2018 as a Prevention Navigator on the PrEP Team. Prior to joining STAR, Sasha served as a Patient Coordinator and Retention Manager for the Audiology Department at University Hospital of Brooklyn. As part of the practicum experience for her MPH degree program, Sasha assisted Dr. Yusuff with the HIV cascade for the NYS Department of Health.

Alberto Medina-Caviedes joined the STAR Program in September 2018 as a Prevention Navigator on the PrEP Team. Prior to joining STAR, Alberto served as PrEP & PEP Specialist at CAMBA, Inc. He has experience working with the LGBTQ+ community and HIV prevention services. He has been trained by the NYC Department of Health and Mental Hygiene on HIV, hepatitis C and harm reduction services, and is bilingual (English/Spanish).

Shanice Sherriffe, BS, joined the STAR Program as a Care Coordination Patient Navigator in September 2018. Shanice earned a Bachelor of Science in Human Services from NY City College of Technology and has previous navigation experience at Kingsbrook Jewish Medical Center and Pierre Toussaint Family Health Center.

John ("Jack") Spencer, PMHNP-BC, is a board certified Psychiatric-Mental Health Nurse Practitioner who joined the STAR Health Center in May 2018. He received his training in advance-practice psychiatric nursing at SUNY Stony Brook. He has experience in the inpatient psychiatric environment and has a small private practice where he specializes in psychopharmacotherapy and individual psychotherapy.

GRANT AWARDS

The STAR Program (DeHovitz, PI) recently received 3 new grant awards totaling \$7.7 million to expand medical case management (MCM), care coordination and substance abuse treatment services. The first award of \$3.3 million over 2.5 years is from the Ryan White Part A Care Coordination Program for New York City. This award represents a significant increase in funding that will allow STAR to expand medical case management and care coordination services to people living with HIV and AIDS (PLWHA) at Brookdale Hospital Medical Center, further strengthening its existing relationship with Brookdale's HIV program. The MCM Program re-engages PLWHA who are lost-to-follow up into consistent medical care and self-directed health promotion activities. The primary strategy is medical case management, which includes assessment, treatment plan development, and regular plan updates. Patient Navigators are key to the program, providing home visits, appointment accompaniment, ongoing support, education and directly observed therapy, when needed.

The second award of \$1,940,000 over 4 years from the Substance Abuse and Mental Health Services Administration (SAMHSA) is to conduct the "STAR Health Center Integrated Mental Health and Primary Care Services Project" (Melendez, PI). The project will identify adults with a serious mental illness and/or co-occurring disorders (COD) who are living with or at risk for HIV and/or hepatitis, implement evidence-based interventions, provide HIV and hepatitis screening and hepatitis vaccinations, and engage and retain those testing positive for HIV and/or hepatitis and/or substance use disorders (SUD) to primary care and behavioral health services at the STAR Health Center, SUNY Downstate's outpatient primary care clinic for adults with and at risk for HIV.

The third award is a \$2.5 million grant over 5 years from SAMHSA for the "Brooklyn SUD Treatment Center for High-Risk Populations" (Yager, PI). The project will expand and enhance services for HIV+ and at risk Black and Latino adults who have a SUD or COD in Brooklyn, with a focus on men who have sex with men, LGBT individuals, re-entrants from jails/prisons, and returning veterans and their families. Goals include increasing the number of individuals with SUD/COD who are HIV+ on antiretroviral therapy and linked to HIV care and access to and retention in treatment for individuals with co-existing behavioral health, HIV, and hepatitis conditions; and reducing the impact of behavioral health problems, HIV risk and incidence, and trauma-related conditions.

COMMUNITY PARTNER SPOTLIGHT: Pride Path Program of Brooklyn Community Pride Center

The **Pride Path Program** (<http://lgbtbrooklyn.org/pride-path/>) of the Brooklyn Community Pride Center connects queer young adults, ages 18-24, with LGBTQ+ friendly businesses and nonprofits through paid training and internships. Pride Path gives access to cultural competency training for companies seeking to become an ally in the community and build a partnership with the program. Selected organizations receive a qualified and trained intern paid through the program with a stipend, among other benefits. The STAR Program had a Pride Path intern during summer 2018, and will host another one this fall. For more information, contact SahLeem Butler, Pride Path Program Manager, at (347) 378-7300 or sbutler@lgbtbrooklyn.org.

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PHONE LINK

Patient Care, Community and Medical Education, and Research Programs are listed below. For more information, please call the numbers listed below or the STAR Program at:

(718) 270-2301 OR
visit our website at:
www.starprogram.nyc

PATIENT CARE AND SERVICES FOR ADULTS

Out-Patient Care
STAR Health Center (SHC):
(718) 270-3745

Mental Health Services:
(718) 270-3745

Family Focused Health Care Program
(FFHCP) (718) 270-2357 or 3745

FOR ADOLESCENTS

Health & Education Alternatives For
Teens (HEAT) Program:
(718) 467-4446

FOR CHILDREN

Infant and Child Learning Center (ICLC):
(718) 270-2598

COMMUNITY AND MEDICAL EDUCATION

Prevention Services for Adolescent
and Young Adults – SUNY Adolescent
Education Program (AEP):
(718) 270-3203

HIV Residency Track:
(718) 270-6747

Physician Assistant HIV Track:
(718) 270-4752

RESEARCH

Women's Interagency HIV Study
(WIHS):
(718) 270-4435

STAR Community Link

STAR Program

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EMPLOYMENT OPENINGS

STAR Health Center Operations Manager (Staff Associate)

Brief Description of Duties: Oversee and coordinate all day to day patient care activities and operations to ensure optimal patient experience. Work with staff across disciplines to ensure smooth patient flow, including room assignment, timely start and end of sessions, completion of all elements of initial/annual visits, and team meeting and interventions and needed for effective patient care. Ensure compliance with internal policies and regulatory requirements such as NYS Department of Health, Joint Commission and the National Committee for Quality Assurance. Directly supervise nursing, nutrition and clerical staff, ensuring appropriate staffing assignments, efficiency and responsiveness to patient needs to facilitate patient enrollment and retention in care at SHC and research programs. Manage and evaluate nursing staff in the provision of patient services. Overseeing the well-functioning of the STAR Health Center (SHC), including all physical plant related issues (coordination with housekeeping, maintenance, and trade shops); ensuring efficient management of the SHC front desk, supplies, and equipment. Participate in the leadership of the SHC Continuous Quality Improvement (CQI) program; directly responsible for the identification of QI measures, tracking and development of systems for improvement. Develop, maintain, and execute SHC specific policies and procedures governing all aspects of service delivery, in compliance with institutional and regulatory requirements. Address/resolve consumer requests/complaints through discussion, arbitration, conflict resolution and collaboration with UHB Patient Relations. Additional responsibilities and duties as required. **Required Qualifications:** Bachelor's Degree in nursing, health care administration, public health or related field. Minimum of three (3) years of supervisory experience in ambulatory care. Experience with MSM, LGBTQ and gender non-conforming, sex workers, HIV and HCV-positive individuals, substance users and/or other high-risk populations. Effective written and verbal skills. Experience with EHR and Microsoft Office applications. **Preferred Qualifications:** Master's Degree in health care administration, public health or related field preferred. Management experience in an academic medical center preferred. Hours: M-F, 9:00AM to 5:00PM (with some Monday & Wednesday evenings required). **Salary Range:** commensurate with experience and qualifications. Persons interested in the above position should send a resume along with a cover letter to careers@downstate.edu Please include: Job Title (STAFF ASSOCIATE/SHC OPERATIONS MANAGER), Line (23560) and Posting ID (17690). All successful candidates must undergo various background checks, maintain credentials required for continued employment and adhere to the SUNY-DMC UHB Principles of Behavior. Clinical Faculty and Allied Health professionals must receive and maintain Medical Board authorization.

Patient Navigator

Duties & Responsibilities: Provide field-based health education on a monthly or weekly basis and skills building service to patients. Accompany patients to primary care appointments and to other health care and social service encounters. Coordinate ongoing navigation and logistical support for appointment keeping reminders, transportation and childcare arrangements. Track patients' progress through health education curriculum. Conduct social service and benefits reassessment and follow-up. Provide critical feedback to other members of the health care team based on observations in the field through electronic health record (EHR) notes, EHR messaging, participation in multidisciplinary care conference meetings and phone communication. Educate, coach and empower patients. Provide directly observed therapy (DOT) in patients' homes as

needed, observe and record patient self-administration of antiretrovirals (ARVs) and assess for and report ARV related side effects. Document all patient activities on required data forms for submission into eSHARE or an alternative data system. **Required Qualifications:** AA, AAS degree or equivalent educational credits with at least 3 years of experience working in an agency providing case management, social services or health care services. Effective written, verbal, organizational and interpersonal skills. Computer literacy. Personal experience with HIV, HCV and/or substance use. **Preferred Qualifications:** 4-year college degree may be substituted for one year of experience. Experience working with HIV+, substance using and/or MICA clients. Experience working in multidisciplinary and multicultural team setting. Bilingual in English/Spanish or English/Haitian Creole an asset. Experience using electronic health record. Experience working with LGBT populations. Experience with outreach and use of social media. **Salary Range:** \$37,000-40,000. Hours of work: Full-time, Monday – Friday, 9:00am – 5:00pm, 37.5 hours per week. To apply, submit cover letter and resume with salary requirements to: Lori Hurley, LMSW, MPH, Assistant Director, Care Coordination, at Lori.Hurley@downstate.edu

Care Coordinator

The STAR Program is seeking a Care Coordinator to support our Patient Navigators, as part of our interdisciplinary team and help individuals navigate the healthcare and public benefits systems. This is a great opportunity for social justice advocates or gap year students who desire a position that addresses the social determinants of health through provision of care coordination services to people living with HIV. Patient Navigators address barriers to care such as food insecurity, LGBTQ stigma, homelessness, substance use dependency and/or mental health issues by conducting home visits, arranging transportation, accompanying patients to appointments, and providing health promotion and adherence support. **Duties:** Provide direct supervision to 3-4 Patient Navigators. Monthly reviews will include face-to-face assessment of staff competencies and chart-based review. Work to ensure quality of service delivery and review of field based encounters. Perform a comprehensive assessment, including initial social services and benefits assessment of the initial logical assessment. Develop a comprehensive treatment plan in collaboration with the primary care provider and members of the health care team. Oversee the implementation of the care coordination plans with the support of Patient Navigators. Provide clinic-based education in conjunction with regularly scheduled primary care visits for low intensity patients. Meet with patient after each HIV primary care appointment to review and update the comprehensive treatment plan as long as they are enrolled in the project. Enroll patients into the Care Coordination Project, verify eligibility and conduct duplication checks. Obtain all necessary medical information from the electronic medical record (EMR) and incorporate it into the interdisciplinary comprehensive treatment plan. Assist patients with relevant applications and other paperwork for benefits and other support services. Document all patient activities in the EMR and on required data forms for submission into eShare or an alternative data system. Participate in SHC multidisciplinary case conference meetings and other SHC meetings, as required, including Inpatient, Perinatal, and HEAT. **Required Qualifications:** BA/BS or LMSW/LCSW/LMHC or RN/LPN degree with at least two years of case management experience or three years' experience in clinical or community resource/care coordination setting or two years of supervisory or program management experience in a clinical or care coordination setting. EMR experience preferred. Experience working with HIV positive, substance using and/or mentally ill chemically addicted (MICA) populations preferred. Bilingual in English/Haitian Creole or English/Spanish preferred. **Salary Range:** \$45,000-55,000 annually. To apply, submit cover letter and resume with salary requirements to: Lori Hurley, LMSW, MPH,

Assistant Director, Care Coordination, at Lori.Hurley@downstate.edu

Patient Navigator

Duties: Provide field-based health education on a monthly or weekly basis and skills building services to patients. Accompany patients to primary care appointments and to other health care and social service encounters. Coordinate ongoing navigation and logistical support for appointment keeping reminders, transportation and childcare arrangements. Track patients' progress through health education curriculum. Conduct social service and benefits reassessment and follow-up. Provide critical feedback to other members of the health care team based on observations in the field through electronic health record (EHR) notes, EHR messaging, participation in multidisciplinary care conference meetings and phone communication. Educate, coach and empower patients. Provide directly observed therapy (DOT) in patients' homes as needed, observe and record patient self-administration of antiretrovirals (ARVs) and assess for and report ARV related side effects. Document all patient activities on required data forms for submission into eSHARE or an alternative data system. **Required Qualifications:** AA, AAS degree or equivalent educational credits with at least 3 years of experience working in an agency providing case management, social services or health care services. Effective written, verbal, organizational and interpersonal skills. Computer literacy. Personal experience with HIV, HCV and/or substance use. **Preferred Qualifications:** 4-year college degree may be substituted for one year of experience. Experience working with HIV+, substance using and/or MICA clients. Experience working in multidisciplinary and multicultural team setting. Bilingual in English/Spanish or English/Haitian Creole an asset. Experience using electronic health record. Experience working with LGBT populations. Experience with outreach and use of social media. **Salary Range:** \$40,000-45,000. Hours: Full-time, Monday-Friday, 9:00am-5:00pm, 37.5 hours per week. To apply, submit cover letter and resume to: Lori Hurley, LMSW, MPH, Assistant Director, Care Coordination, at Lori.Hurley@downstate.edu

Care Coordinator (CCR Program) – STAR Health Center (SHC)/Brookdale: The purpose of this position is to provide care coordination and treatment adherence services in order to engage and retain people living with HIV (PLWH) in care and treatment, thereby improving health outcomes. This program is a grant funded project awarded to SUNY Downstate Medical Center (DMC), working in collaboration with Brookdale University Hospital and Medical Center. **Duties:** Lead comprehensive orientation and care planning activities for clients enrolled in the Care Coordination Program (CCP). Supervise three (3) Patient Navigators at the Brookdale site. Conduct ongoing review of Patient Navigators, including face-to-face evaluation of staff competency; chart-based review of staff work to ensure quality of service delivery; and review of field based encounters. Verify eligibility, enroll patients into the CCP, verify eligibility and ensure that services are not duplicated by another provider (or reimbursable by another payer). Coordinate with the medical provider and members of the health care team to incorporate the latest medical treatment plan into the client service plan. Facilitate interdisciplinary case conferences with HIV care team. Provide clinic-based education in conjunction with regularly scheduled primary care visits for low intensity patients. Meet with patients after each HIV primary care appointment to review and update the comprehensive treatment plan as long as they are enrolled in the project. Obtain all necessary medical information from the electronic health record (EHR) and incorporate it into the interdisciplinary comprehensive treatment plan. Assist patients with relevant applications and other paperwork for benefits and other support services. Document all patient activities in the EHR and on required data forms for submission into eSHARE. Participate in SHC multidisciplinary case conference meetings

and other SHC meetings as required. Adhere to the SUNY-DMC and Brookdale Hospital's Principles of Behavior. **Additional Requirements:** Position will require a voluntary appointment at SUNY-DMC to facilitate access to both campuses. Position will require travel to SUNY-DMC for staff meetings and mandatory training. Position may require follow-up of patients enrolled in care at SUNY-DMC. Position must adhere to SUNY DMC's policies and procedures related to confidentiality of HIV related information; mobile device policy; and obtaining consent for texting and emailing clients. **Requirements:** Bachelor's degree and at least 2 years' case management experience OR 7 years' experience and 2 years of college credit. Demonstrated supervisory experience strongly preferred. Experience working in multicultural, team oriented setting preferred. Experience working with PLWH, substance using and/or MICA clients and experience working with LGBTQ populations preferred. Effective written, verbal, organizational and interpersonal skills. Computer literacy required, and experience using EHR strongly preferred. Bilingual in English/Spanish or English/Haitian Creole an asset. **Salary Range:** commensurate with experience and qualifications. **Physical Requirements:** Exerting up to 25 pounds of force occasionally and/or a negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The statements herein are intended to describe the general nature and level of work being performed by employees, and are not to be construed as an exhaustive list of responsibilities, duties, and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of The Brookdale University Hospital and Medical Center. To apply, send cover letter and resume to Lori Hurley, LMSW, MPH, Assistant Director, Care Coordination, STAR Program, at lori.hurley@downstate.edu

Counselor

Duties: Work with patients, families, peer advocates and mental health providers to develop comprehensive service plans for clients with mental health and substance disorders. Provide individual and group counseling for clients regarding issues of chemical dependency, HIV and HCV prevention and trauma. Refer patients for "wrap-around"/recovery support services such as housing, child care, vocational, educational services. Coordinate service plans with behavioral health service providers and community based organizations providing services to clients. Contribute to patients' care plan development by regular attendance at case conferences; participate in ongoing quality improvement activities. Administer mental health and substance use screening tools and conduct patient interviews in accordance with SAMHSA protocols. Record session notes and patient follow-up in the electronic health record. **Required Qualifications:** NYS licensed social worker (LMSW/LCSW) or mental health counselor (LMHC); 3 years' experience with substance abuse counseling, harm reduction and relapse prevention counseling and time effective, solution-focused and cognitive behavioral treatment models. 2 years' experience in the treatment of trauma. Must be able to work flexible schedule, including some evenings and occasional weekends. **Preferred Qualifications:** CASAC or CASAC-T preferred. Previous training in Motivational Interviewing and/or Seeking Safety. Experience in the provision of counseling to LGBTQ and gender non-conforming populations and incarcerated and/or formerly incarcerated. Bilingual English/Spanish or English/Creole. Must be proficient with Office Suite; experience with an electronic health record (EHR). Hours: Full-time, M-F, 9am-5pm, 37.5 hrs/wk; some evenings & weekends. **Salary Range:** \$55,000-65,000. To apply, send cover letter and resume to: Michelle Melendez, MS, LCSW, CASAC, STAR Behavioral Health Director, at michelle.melendez@downstate.edu

Community Linkage Specialist

Duties: Conduct outreach and re-engagement activities using calls, text messages, social media and home visits; contact clients before every visit to ensure they keep their substance use treatment and medical appointments. Accompany patients to medical appointments at agencies providing housing, legal services, mental health services, transportation and other social services. Refer patients for "wrap-around"/recovery support services such as housing, child care, vocational and educational services to improve access and retention. Refer clients to Narcotics Anonymous, Alcoholics Anonymous and other support mechanisms to support specific treatment needs of target populations. Ensure clients are enrolled in Medicaid or appropriate insurance through ACA health insurance exchange. Record session notes and patient follow-up in the electronic health record. Participate in interdisciplinary case conferences. Coordinate service plans with other agencies providing services to the clients and attend STAR Health Center (SHC) or

other agency case conferences as needed. Serve as a liaison between SHC and the community as needed through participation in community-based planning committees, meetings, workshops, etc. **Required Qualifications:** High school diploma or equivalent; experience providing linkage navigation or case management and experience with HIV, HCV and/or substance use OR formal peer training. Must have excellent interpersonal skills. Must be able to work flexible schedule, including some evenings and occasional weekends. **Preferred Qualifications:** Some college. Hours: Full-time, M-F, 9am-5pm; 37.5 hrs/wk. Some evenings and occasional weekends. **Salary Range:** \$35,000-45,000. To apply, send cover letter and resume to Jessica Yager, MD, MPH, Attending Physician, STAR Program, at jessica.yager@downstate.edu

Peer Navigator

Duties: Conduct targeted case finding in a variety of settings and engage clients with serious mental illness (SMI), substance use disorders (SUD) or co-occurring disorders (COD). Provide coordination with other service providers and linkage activities. Provide home visits to encourage retention in medical and behavioral health treatment; provide overdose prevention education, HIV, DCV, PEP/PrEP education, health promotion and service coordination. Refer patients for "wrap-around"/recovery support services such as housing, child care, vocational, educational services. Accompany clients to initial and follow-up primary care, mental health, substance use treatment and other related care/services appointments. Attend case conferences and participate in ongoing quality improvement activities; utilize phone calls, texting and social media to engage and retain clients in care. Provide appointment reminder calls and follow-up when appointments are missed; record session notes and patient follow-up in the electronic health record. **Required Qualifications:** Certification by the Office of Mental Health (OMH) as a Certified Peer Specialist or by the Office of Alcohol and Substance Abuse Services (OASAS) as a Certified Peer Advocate or high school/GED with at least five years of case management or patient navigation experience in a mental health care or substance use treatment setting. A bachelor's degree may be substituted for two years' experience. Experience working with medically behaviorally complex populations with SMI, SUD and/or COD. Effective written, verbal, organizational and interpersonal skills. Experience with electronic health record and be proficient in Microsoft Suite including Word, Excel and PowerPoint. Must be able to work flexible schedule including some evenings and occasional weekends. **Preferred Qualifications:** Bilingual in English/Haitian Creole or English/Spanish. Hours: Full-time, M-F, 9am-5pm, 37.5 hrs/wk. Some evenings & occasional weekends. **Salary Range:** \$40,000-45,000. To apply, send cover letter and resume to: Michelle Melendez, MS, LCSW, CASAC, STAR Behavioral Health Director, at michelle.melendez@downstate.edu

Medical Laboratory Technician II/Phlebotomist

Duties: Build trust and minimize patient discomfort during phlebotomy procedures while efficiently collecting blood specimens. Collect, prepare and analyze blood and specimen samples, collect and store specimens according to established procedures, place samples in appropriate collection container/tube and accurately label. Confirm and verify all written and electronic orders, identify and report needed changes and resolve unusual test orders by contacting the clinician or nurses; distribute lab results to clinicians and enter lab data into the electronic medical record. - Maintain safe, secure and healthy work environment by following regulatory and institutional standards and procedures. Answer telephone calls and read laboratory results to satisfy inquiries. Participate in community-based outreach and testing activities when appropriate. Participate in interdisciplinary case conferences and contribute to STAR Health Center's ongoing quality improvement process. **Required Qualifications:** High School education/GED. Must either have completed a 12-week Phlebotomy or lab technician program with an approved state program. Excellent communication and interpersonal skills. Successful completion of HIV and HCV counseling and point of care testing training will be acquired upon employment. Must be able to work Monday and Wednesday evenings. **Preferred Qualifications:** Experience working with adult HIV/AIDS, HCV and/or substance using population. Bilingual English/Haitian Creole or English/Spanish. Hours: Full-Time, M-F, 9am-5pm, 37.5 hrs/wk, Monday and Wednesday evenings. **Salary Range:** \$36,000-45,000. To apply send cover letter and resume to: Jameela Yusuff, MD, MPH, Medical Director, STAR Program, at jameela.yusuff@downstate.edu

Analyst

Duties: Data entry, review and tracking for the FAYS Family Program (FFHCP) using AIRS and submit monthly program reports. Work with the Assistant Director of Care Management to keep case managers up to date with QA indicators and AIRS issues for QA report. Maintain hard copy file system for

all prenatal clinic forms. Schedule and follow up on FFHCP prenatal/postpartum appointments and assist the midwife in prenatal clinic. Attend monthly FFHCP case management staff meetings to track and follow-up on issues. Data entry of Hepatitis C program data into AIRS and data entry of other AIRS data as assigned. **Required Qualifications:** Bachelor's or Associate's degree with two years relevant experience. One year patient care related experience. Word/Excel proficiency. **Preferred Qualifications:** Medical assistant training. Experience with data entry programs. Hours: M-F, 9am-5pm. **Salary Range:** \$40,000-45,000. To apply, send cover letter and resume to: Magna Robinson, Assistant Director of Care Management, at magna.robinson@downstate.edu

Behavioral Health Case Manager

Duties: Work with patients, families, peer advocates and mental health providers to develop comprehensive service plans for clients with serious mental illness (SMI), substance use disorders (SUD) or co-occurring disorders (COD). Provide office or home based individual counseling and group counseling for clients regarding chemical dependency, HIV/HCV prevention and trauma. Refer patients for "wrap-around" recovery support services such as housing, child care, vocational, educational services. Coordinate service plans with behavioral health service providers and community based organizations providing services to clients. Participate in community outreach to promote services and encourage engagement in care. Contribute to patients' care plan development by regular attendance at case conferences, participate in ongoing quality improvement activities. Utilize phone calls, texting and social media to engage and retain clients in care. Administer mental health and substance use screening tools and conduct patient interviews in accordance with SAMHSA protocols. Record session notes and patient follow-up in the electronic health record. **Required Qualifications:** Bachelor's degree in social work or related field with 5 years of experience providing counseling or mental health case management in a health care or community mental health care setting. LMSW may be substituted for two years of experience. Experience conducting psycho-social assessments, intakes and treatment plans, individual, family & group counseling using solution-focused or cognitive behavioral treatment models. Experience working with clients with serious mental illness (SMI) and co-occurring SMI and substance use disorders (SUD). Must be proficient with Office Suite. Must be able to work flexible schedule including some evenings and occasional weekends. **Preferred Qualifications:** Experience working with LGBTQ populations. Bilingual English/Spanish or English/Creole. Experience with an electronic health record. Hours: Full-time, M-F, 9am-5pm, some evenings & weekends. **Salary Range:** \$48,000-58,000. To apply, send cover letter and resume to: Michelle Melendez, STAR Program Behavioral Health Director, at michelle.melendez@downstate.edu

Licensed Practical Nurse

Duties: Provide direct patient care involving the administration and oversight of medications, vaccinations, buprenorphine inductions and nursing care assessments. Participate in the development and implementation of teaching plans for patients, family and/or care givers. Provide telephone and walk-in triage for acute patient problems and make appropriate provider referrals. Identify substance abuse problems; promote patient self-care activities and treatments that facilitate optimal levels of functioning. Assist in coordinating services for new and emerging STAR Health Center (SHC) programs related to care, clinical education and research. Provide HIV and HCV counseling and testing for clients and family members; perform phlebotomy according to UHB clinical laboratory guidelines. Assist in procedures such as colposcopy and high resolution anoscopy (HRA). Document all plans and treatment in the medical record; complete nursing related documentation for NYSDOH and other regulatory agencies. Participate in the development and implementation of multi-disciplinary case managed care. Attending team huddles, transition and prenatal meetings. Participate in quality improvement activities related to SHC, including quality improvement data tracking, including development of PDSA cycles. Participate in SHC outreach activities including provision of HIV provision of HIV Pre and Post-test counseling as needed. **Required Qualifications:** NYS Licensed Practical Nurse; current American Heart Association Basic Life Support (BLS) Certification; minimum one (1) year of clinical experience in an ambulatory care setting; experience with electronic health record and Microsoft Office Applications. **Preferred Qualifications:** Experience with HIV and HCV treatment; substance abuse treatment experience; bilingual Spanish/English or English/Haitian Creole. Hours: Full-time, M-F, 9am-5pm. Must be able to work flexible schedule including some evenings and occasional weekends. **Salary Range:** \$45,000-55,000. To apply, send cover letter and resume to Dr. Jameela Yusuff, STAR Program Medical Director, at jameela.yusuff@downstate.edu